

Acorn Computers Limited

# Guarantee

(Valid in U.K. only)



## GUARANTEE PROCEDURE

To claim under this guarantee, proof of date of purchase is required. To simplify this procedure, please note the following:

1. For your own information please complete the sections below by inserting the model number, the serial number, the date of purchase, the name and address of your supplier and your own name, address and signature. If you purchased the equipment by mail order, please also include your invoice number or reference number.
2. This card should be produced, together with any additional proof of the date of purchase which may be required (such as invoices, delivery notes, etc) to support any claim under the guarantee. The claim procedure is set out on the reverse side of this card.

### TO BE RETAINED BY THE CUSTOMER

Model/Invoice/Ref. no.	Serial no.	Date of purchase

Supplier \_\_\_\_\_

Customer \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Customer's signature \_\_\_\_\_

# Guarantee

This equipment is guaranteed by Acorn Computers Limited ("ACORN") against mechanical and electrical defects subject to the conditions set out below.

## **Note**

This guarantee shall be effective only if the guarantee card is duly completed in accordance with the instructions set out on the reverse side.

Items which by their nature or design only have a restricted life are not guaranteed beyond such life.

## **Period of validity**

This guarantee shall be valid for a period of twelve (12) months from the date of purchase.

## **Other conditions**

- 1 This guarantee is personal to the original purchaser, is not transferable and shall not be valid unless the equipment was purchased from ACORN or from an approved ACORN supplier.
- 2 This guarantee will be invalidated if the equipment is misused or damaged or is modified in any way without the written consent of ACORN or if any original component or accessory has been replaced by any component or accessory of a type not recommended or approved by ACORN, or if operated other than in accordance with the User Guide.
- 3 Any claims made under this guarantee must whenever possible be made through the supplier from whom the equipment was originally purchased. If this is not possible a claim may be made to any other approved ACORN supplier appointed by ACORN to service the equipment (a list of whom can be supplied on application). This guarantee together with proof of the date of purchase must be produced when any claim is made. Any costs of carriage to and from the supplier must be paid by the purchaser:
- 4 If ACORN agrees with the supplier that the equipment should be forwarded to ACORN for repair then ACORN will arrange for collection and return of the equipment at no charge. In all other cases the supplier will be responsible for effecting any necessary repairs in accordance with ACORN's service policy. Any repairs under this guarantee will be carried out at no cost to the original purchaser.
- 5 If any equipment returned is found to comply with its original specification ACORN reserves the right to charge a reasonable fee for testing the equipment and for return carriage.
- 6 The liability of ACORN under this guarantee shall be limited to the cost of repair or complete replacement (at ACORN's discretion) of equipment which proves to be defective.
- 7 ACORN does not accept liability for any loss or damage during transit to or from the supplier or ACORN, but every effort will be made to investigate claims of loss or damage if these arise.

**THIS GUARANTEE DOES NOT AFFECT OR PREJUDICE THE PURCHASER'S STATUTORY RIGHTS.**

**Acorn Computers Limited**  
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**2201,152 Issue 3**  
**December 1993**

**3138 105 29331**